

FINAL EVALUATION DOCUMENT

RFP Number 6416 Z1

Contact Tracing Services

Opening Date: Tuesday, December 22, 2020 2:00 pm

Evaluation Criteria	Possible Points	22nd Century Technologies Inc	AM LLC	BizTek People Inc	Coast Professional Inc	Live Reps Call Center LLC	Maxim Healthcare Services Inc dba Maxim Health Information Services	McGhee and Associates LLC	Neinet Servicing Inc	North End Teleservices LLC	Professional Research Consultants Inc (PRC)	Rapid Trace Contact Tracing Services	Rose International Inc	UST	Xtend Healthcare
Part 1.0 Corporate Overview	375	328.33	305.00	285.00	305.83	226.67	305.83	237.50	338.33	333.33	360.00	273.33	329.17	320.00	312.50
Part 2.0 Technical Approach	750	626.17	670.83	557.50	659.50	567.50	587.50	485.00	680.83	686.67	710.00	634.17	647.33	601.33	670.50
Part 3.0 Cost Proposal - BAFO	375	45.86	318.32	375.00	204.05	219.12	184.46	255.91	161.67	138.70	184.69	135.77	256.68	26.18	129.29
Oral Interview	225	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total Points	1725	1000.36	1294.15	1217.50	1169.38	1013.29	1077.79	978.41	1180.83	1158.70	1254.69	1043.27	1233.18	947.51	1112.29
Ranking		12	1	4	6	11	9	13	5	7	2	10	3	14	8

Proposals submitted by the following were deemed non-responsive:

- Kontakt LLC (Kontakt World)
- Inktel Contact Center Solutions
- RL Design LLC
- The Bachrach Group LTD
- Cerida Investment Corp. dba AnswerNet
- Maximus US Services Inc
- Randstad North America Inc